

## ProHealth Physicians McKesson to Allscripts EHR Migration

### Background

ProHealth Physicians is Connecticut's leading primary care physician organization. Their family of primary care doctors and specialists care for more than 350,000 people statewide. In late January, after closing a deal to add a new physician to the organization, ProHealth realized that they would need some help to meet the rapidly approaching go-live date, so they reached out to Galen to help with the conversion of data from the legacy system, McKesson Practice Partner EMR, to Allscripts Enterprise EHR.

### Overview

Client: ProHealth Physicians

Project: McKesson Practice Partner EMR → Allscripts Enterprise EHR/PM Conversion

Project Timeframe: February 1st – February 25th (3 weeks from initial scoping to go-live)

Client Contact: Billy Banick, Director of Informatics and Interfaces

### Conversion Scope

The scope of the conversion included converting problems, allergies, immunizations, and vitals as EHR discrete data; RTF notes and scanned images as EHR non-discrete data; and future appointments as PM discrete data. Using the newly developed GalenETL platform as the backbone for the conversion, we were able to leverage the robust set of tools to accurately perform the conversion in a very short timeframe.

### Non-Discrete Data Type

For the non-discrete data types, similar steps were taken, but the conversion of this data also required additional tools that were built by Galen's strong development team. These tools allowed for notes and scans from the legacy system to be accurately converted to the formats supported by Allscripts Enterprise EHR.

### Conversion Statistics

Data Type	Source Transactions	Successfully Converted	Processing Time (minutes)
Patients	4,200	4,200	
Appointments	1,370	1,370	2
Problems	81,000	39,000	67
Allergies	3,750	3,700	4
Immunizations	450	400	1
Vitals	207,000	203,000	308
Images/scans	163,000	163,000	3900
RTF Documents	72,000	50,000	161

## Discrete Data Types

For the discrete data types, we were provided flat-file extracts from the legacy system. The legacy data was loaded into GalenETL where the initial analysis was done and mapping workbooks were generated for the client to review and approve. Through extensive testing of the conversion scripts and thorough validation of the converted data, we were able to quickly identify and resolve potential errors and pitfalls.

## Conclusion

In conclusion, the robust conversion tools that have been developed by Galen combined with the proactivity and responsiveness of a client like ProHealth allowed for this conversion to be successfully executed in an aggressive three week schedule.

“ProHealth has had a strong relationship with Galen Health Care for several years regarding reporting, training, disaster recovery and interface initiatives. Recently we experienced an interface resource crunch and reached out to Galen for assistance on an upcoming clinical conversion at the last minute. The Galen interface team, with Tyler Suacci as the project point, executed a successful, efficient and technically sound conversion from a Practice Partners EHR to our Allscripts Enterprise EHR. While the technical execution was spot on, we were also impressed with the ability of Galen personnel to communicate with both technical and non-technical team members to facilitate a successful conversion of both PM and EHR data. Whenever we need additional Allscripts expertise on interfaces, conversions or reporting, Galen is our first choice partner and consistently delivers stellar results. I enthusiastically endorse the Galen Clinical Conversion process for anyone converting an existing EHR client to Allscripts Enterprise PM or EHR.”

**BILLY BANICK**, Director of Informatics and Interfaces, ProHealth Physicians